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| DALMAS KIPLANGAT KOSKEI  Sanduku la posta 225 **•** SOTIK, 20406 **•** 0702620764 **•**  koskeidalmas@gmail.com |
| ▼ Objective To attain a Bachelor's degree in Information technology and contribute to the field of technology in various capacities. |
| ▼ Experience MAY 2023–AUGUST 2023  INTERN**•** IT SUPPORT **•** KENYA AIRWAYS AUTHORITY  As an IT support, I provided technical assistance and troubleshooting to end-users, ensuring smooth operations of hardware, software, and networks. Responsibilities include problem resolution, user training, system maintenance, security management, and vendor coordination. Effective communication, customer service, and documentation skills are essential for delivering quality support services. |
| ▼ Education **UNIVERSITY**  DEDAN KIMATHI UNIVERSITY OF TECHNOLOGY, NYERI, KENYA   * Bachelor of Science in Information technology   **HIGH SHOOL**  KAPLONG BOYS HIGH SCHOOL, BOMET,KENYA   * Completed My High School Education in 2019   **PRIMARY EDUCATION**  BORDERLINE ACADEMY, BOMET, KENYA   * Completed my primary education in 2015 |
| ▼ RESPONSIBILITIES Learning and implementing software systems with the guidance of IT professionals. |
| ▼ SKILLS Quick Learning Ability  Basic Programming Skills (Python, Java)  Basic Understanding of Computer Systems  Effective Teamwork Skills |
| ▼ References DAVID MURIUKI , KENYA AIRWAYS AUTHORITY  0712345678  registry@kaa.ac.ke |